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1 2 3 4 5 6 7	Robert F. Brennan, Esq. [S.B. #132449] LAW OFFICES OF ROBERT F. BRE 3150 Montrose Ave. La Crescenta, Ca. 91214  [818] 249-5291 FAX [818] 249-4329 Email: rbrennan@brennanlaw.com Attorney for: Plaintiff OSCAR CRUZ	INNAN A.P.C.	12 AUG - 1 PM 1:47  CLEAN COLDS LAIGT GOURT CENTRAL DIST, OF GALIF. LOS ANGELES				
8	UNITED STATES DISTRICT COURT						
9	CENTRAL DISTRICT OF CALIFORNIA						
10				}			
11	OSCAR CRUZ, an Individual;	Cds12: 06633	411F(VA	(x)			
12	Plaintiff,	) ) COMDI A INTO ECD DIA	MACES.	,			
13	vs.	) COMPLAINT FOR DA }	WAGES:				
14	TRANS UNION, LLC. is a corporation; and DOES 1-10, Inclusive,	1. FAIR CREDIT REPO	RTING ACT.				
15	Defendants.	{					
16		JURY TRIAL DEMANI	DED.				
17		}					
18							
19		}					
20		)					
21	Plaintiff alleges:  1. Plaintiff OSCAR CRUZ ("Plaintiff") is a resident of County of Los Angeles, State of California.  2. Defendants TRANSUNION, CORP., ("TRANSUNION") is a business						
22 23							
23 24							
25							
26	entity, form unknown, doing business in the State of California as credit bureau which receives negative credit information about consumers and which then publish such information in credit reports available to its subscribers.						
27							
28							
- 1	COMPLAINT F	OR DAMAGES	ĺ				

- 3. Defendants DOES 1-10 are individuals and business entities, form unknown, doing business in the State of California as credit reporting agencies, debt collection agencies, creditors or other persons or entities which engage in credit reporting and/or debt collection. DOES 1-10, Inclusive, includes individuals or business entities doing business in the State of California as credit reporting agencies, debt collectors and/or creditors who have refused to delete accounts of plaintiff that were procured through identity theft, mixed file or other manner of recording an inaccurate credit account, even after plaintiff has notified them of the false or inaccurate derogatory, and also who have reported such accounts as derogatory credit references to credit reporting agencies.
- 4. Plaintiff does not know the true names and capacities, whether corporate, partnership, associate, individual or otherwise of Defendants sued herein as Does 1 through 10, inclusive, under the provisions of Section 474 of the California Code of Civil Procedure. Plaintiff is informed and believes and on that basis alleges that Defendants Does 1 through 10, inclusive, are in some manner responsible for the acts, occurrences and transactions as officers, directors or managing agents of Defendants or as its agents, servants, employees and/or joint venturers and as set forth in this complaint, and that each of them are legally liable to Plaintiff, as set forth below and herein:
- a) Said Officers, directors or managing agents of Defendants personally acted willfully with respect to the matters alleged in this complaint;
- b) Said officers, directors or managing agents of Defendants personally authorized, approved of, adopted and/or ratified the acts alleged herein or the agents, servants, employees and/or joint venturers of Defendants did so act;
- c) Said officers, directors or managing agents of Defendants personally participated in the acts alleged herein of Defendants;

- d) Said Officers, directors or managing agents of Defendants personally had close supervision of their agents, servants, employees and/or joint venturers of Defendants;
- e) Said Officers, directors or managing agents of Defendants personally were familiar with the facts regarding the matters alleged herein;
- f) Said Officers, directors or managing agents of Defendants personally failed to investigate the circumstances appertaining to the acts alleged herein. They also failed and refused to repudiate the herein alleged actions and failed to redress the harm done to Plaintiff. Further, said Officers, directors, or managing agents of Defendants failed and refused to punish or discharge the said agents, servants, employees and/or joint venturers of Defendants, even after learning of the acts of the agents, servants, employees and/or joint venturers of Defendants. Plaintiff will seek leave to amend this complaint to set forth the true names and capacities of said fictitiously named Defendants as enumerated above, together with appropriate charging allegations, when learned.
- 5. Plaintiff is informed and believes, and thereon alleges that at all relevant times herein each Defendant, whether actually or fictitiously named, was the principal, joint venturer, agent, servant or employee of each other Defendant, and in acting as such within the course, scope and authority of such relationship, took some part in the acts and omissions hereinafter set forth, by reason of which each Defendant is liable to Plaintiff for the relief prayed for in this complaint, and any future amended complaint. Further, Plaintiff alleges that each act alleged herein, whether by a named Defendants or fictitiously named Defendants or otherwise, was expressly authorized or ratified, as these terms are used in California Civil Code Section 3294(b), by each and every other Defendant herein, whether named or fictitiously named.

### FIRST CAUSE OF ACTION

# [VIOLATION OF THE FAIR CREDIT REPORTING ACT AGAINST ALL DEFENDANTS]

- 6. Plaintiff re-alleges and incorporates all preceding paragraphs as though set forth in full in this cause of action.
- 7. Plaintiff is a consumer as this term is defined by 15 U.S.C. Sec. 1681a(c) of the Fair Credit Reporting Act. All defendants are "furnishers" as defined by 15 U.S.C. 1681s-2 of the Fair Credit Reporting Act, except, TRANSUNION a credit bureau defendant who is a "consumer reporting agencies" as that term is defined in 15 U.S.C. Section 1681a (f).
- 8. On or about June 24, 2010, Plaintiff received correspondence from HomeEq Servicing advising him that they were unable to offer him a loan modification based on information received from TRANSUNION.
- 9. On or about December 29, 2010, Plaintiff filed a police report; case #11-0000593 notifying the police department of the identity theft crime committed against him based on the California Code Section 530.5(a) PC.
- 10. On or about January 7, 2011, Plaintiff sent a copy of the police report along with dispute letters to TRANSUNION, Experian and Equifax requesting that they remove the many forged accounts including Discover, Inland Empire CU, Suntrust Bank and US Bank that did not belong to him, which were appearing on his credit profile. Both Experian and Equifax removed the Discover, Inland Empire CU, Suntrust Bank and US Bank accounts.
- 11. On or about January 12, 2010, TRANSUNION responded to Plaintiff's request removing some of the inaccurate accounts but failed to remove the Discover, Inland Empire CU, Suntrust Bank and US Bank accounts.
- 12. On or about April 21, 2011, Plaintiff sent dispute correspondence to TRANSUNION regarding the many accounts that did not belong to him.

- 13. On or about April 28, 2011, Plaintiff received a response from TRANSUNION indicating that the Discover, Inland Empire CU, Suntrust Bank and US Bank accounts had been verified and would remain on Plaintiff's credit profile.
- 14. Early in 2012 Plaintiff sent another dispute letter to TRANSUNION. On February 17, 2012 TRANSUNION again verified that the Discover, Inland Empire CU, Suntrust Bank and US Bank accounts belonged to him and refused to remove them from Plaintiffs credit profile.
- 15. Defendant TRANSUNION has refused, despite Plaintiff's correspondence to acknowledge that he was not responsible for the Discover, Inland Empire CU, Suntrust and US Bank accounts.
- 16. Plaintiff sent correspondence to TRANSUNION asking that they reinvestigate his account, cease any negative credit reporting and remove his account from collection activity.
- 17. Plaintiff complied with all requests of each of the Defendants to provide information in order to have the erroneous marks removed from his credit reports. Despite the insistence of Plaintiff, the Defendants, and each of them, failed to correct the errors and failed to undertake sufficient investigations upon being notified of the errors.
- 18. Within the past several years, Defendants, and each of them, willfully violated the provisions of the Fair Credit Reporting Act in *at least* the following respects:
- a. By willfully and negligently failing, in the preparation of the consumer report concerning Plaintiff, to follow reasonable procedures to assure maximum possible accuracy of the information in the report;
- b. By willfully and negligently failing to correct, after receiving ample notice, information about the Plaintiff which defendants knew, or should have

known, was incomplete and/or inaccurate;

- c. By willfully and negligently failing to correct and/or delete the incomplete and inaccurate information in Plaintiff's file after conducting an investigation;
- d. By willfully and negligently failing to conduct an adequate investigation of Plaintiff's complaints, and by willfully and negligently failing to implement corrective actions once the outcome of such investigations were known, or should have been known, to the defendants;
- e. By willfully and negligently failing to provide subsequent users of the report with the Plaintiff's statement of dispute or a summary thereof;
- f By failing to follow the requirements of sections 1681c-1 and 1681c-2 in responding to an identity theft report, backed up by a police report, when these were sent to defendants; and,
- g. By willfully and negligently failing to provide notice to Plaintiff of the furnishing of negative credit information to credit reporting agencies.
- 19. As a proximate result of the actions of the Defendants, and each of them, Plaintiff has been damaged in an amount which will be proven at time of trial. As provided under the cited law, Plaintiff is entitled to actual damages, pain and suffering, punitive damages, penalties, costs and attorney fees.
- 20. Plaintiff alleges that defendants, and each of them, have willfully violated FCRA with respect to Plaintiff and towards others similarly situated. Specifically, defendants deliberately have inefficient procedures for correcting their credit files, because they know that a certain number of consumers will either be intimidated or too frustrated to continuously fight back against the constant onslaught of collection activities for invalid debts. Defendants, and each of them, know that a certain number of consumers would rather pay than fight, even if the debt is not actually owed. These defendants know that their systems intimidate

consumers so they'll pay debts even if not valid or not completely valid, and in that sense the defendants place the interests of their subscribers, the furnishers, ahead of the interests of the consumers whose personal information they peddle for profit. These facts were not disclosed to the Plaintiff and are not disclosed to the borrowing public at large.

WHEREFORE, Plaintiff prays for judgment as follows:

- 1. For general and special damages according to proof at trial;
- 2. For punitive damages against defendants according to proof at trial and using the applicable punitive damages standards from the involved statutes;
  - 3. For attorney's fees where authorized by statute or law;
  - 4. For costs of suit;
  - 5. For such other relief as the court deems just and proper.

PLAINTIFF DEMANDS A JURY TRIAL.

Dated: July 2012

ROBERT F. BRENNAN, & ASSOCIATES

Robert F. Breynan

Attorney for Plaintiff

## UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

#### NOTICE OF ASSIGNMENT TO UNITED STATES MAGISTRATE JUDGE FOR DISCOVERY

This case has been assigned to l	District Judge Gary A.	Feess and the	assigned	discovery
Magistrate Judge is Victor B. Kenton.			_	•

The case number on all documents filed with the Court should read as follows:

CV12- 6633 GAF (VBKx)

Pursuant to General Order 05-07 of the United States District Court for the Central District of California, the Magistrate Judge has been designated to hear discovery related motions.

1	notions.						
4	All discovery related motions	shou	ald be noticed on the calendar	of th	e Magistrate Judge		
=	===================================	====	=========	==			
	NOTICE TO COUNSEL						
A copy of this notice must be served with the summons and complaint on all defendants (if a removal action is filed, a copy of this notice must be served on all plaintiffs).							
Subsequent documents must be filed at the following location:							
L	Western Division 312 N. Spring St., Rm. G-8 Los Angeles, CA 90012	L	Southern Division 411 West Fourth St., Rm. 1-053 Santa Ana, CA 92701-4516	Ц	Eastern Division 3470 Twelfth St., Rm. 134 Riverside, CA 92501		

Failure to file at the proper location will result in your documents being returned to you.

Case 2:12-cv-06633-GAF-VBK Document 1 Filed 08/01/12 Page 9 of 11 Page ID #:11 ; Robert F. Brennan SBN 132449 LAW OFFICES OF ROBERT F. BRENNAN 3150 Montrose Ave. La Crescenta CA 91214 Tel: 818-249-5291 UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA OSCAR CRUZ, an Individual; CASE NUMBER CV12-0663364F (UBV PLAINTIFF(S) ٧. TRANS UNION, LLC. is a corporation; and DOES 1-10, Inclusive, **SUMMONS** DEFENDANT(S). TO: DEFENDANT(S): A lawsuit has been filed against you. Within 21 days after service of this summons on you (not counting the day you received it), you must serve on the plaintiff an answer to the attached omplaint amended complaint □ counterclaim □ cross-claim or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff's attorney, Robert F. Brennan, whose address is 3150 Montrose Ave. La Crescenta CA 91214 \_\_\_. If you fail to do so, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court. AUG - 1 2012 Clerk, U.S. District Court Dated: [Use 60 days if the defendant is the United States or a United States agency, or is an officer or employee of the United States. Allowed 60 days by Rule 12(a)(3)]. CV-01A (12/07) SUMMONS

7 UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET 1 (a) PLAINTIFFS (Check box if you are representing yourself []) OSCAR CRUZ, an Individual; DEFENDANTS
TRANS UNION, LLC. is a corporation; and DOES 1-10, Inclusive, (b) County of Residence of First Listed Plaintiff (Except in U.S. Plaintiff Cases): County of Residence of First Listed Defendant (In U.S. Plaintiff Cases Only): Los Angeles County Los Angeles, California (c) Attorneys (Firm Name, Address and Telephone Number. If you are representing Attorneys (If Known) yourself, provide same.) Robert F. Brennan, Esq. SBN 132449 LAW OFFICES OF ROBERT F. BRENNAN 3150 Montrose Ave. La Crescenta, CA 91214 Telephone 818-249-5291 II. BASIS OF JURISDICTION (Place an X in one box only.) III. CITIZENSHIP OF PRINCIPAL PARTIES - For Diversity Cases Only (Place an X in one box for plaintiff and one for defendant.) 3 Federal Question (U.S. □ 1 U.S. Government Plaintiff PTF DEF Government Not a Party) Citizen of This State Incorporated or Principal Place 01 O1 **4** of Business in this State 🗆 2 U.S. Government Defendant 💢 4 Diversity (Indicate Citizenship Citizen of Another State Incorporated and Principal Place 5 □ 5 of Parties in Item (II) of Business in Another State Citizen or Subject of a Foreign Country 3 3 Foreign Nation IV. ORIGIN (Place an X in one box only.) IV | Original □ 2 Removed from □ 3 Remanded from ☐ 4 Reinstated or ☐ 5 Transferred from another district (specify): ☐ 6 Multi-☐ 7 Appeal to District Proceeding State Court Appellate Court Reopened Judge from Litigation Magistrate Judge V. REQUESTED IN COMPLAINT: JURY DEMAND: Ves D No (Check 'Yes' only if demanded in complaint.) CLASS ACTION under F.R.C.P. 23: Yes W No MONEY DEMANDED IN COMPLAINT: \$ 300,000 VI. CAUSE OF ACTION (Cite the U.S. Civil Statute under which you are filing and write a brief statement of cause. Do not cite jurisdictional statutes unless diversity.) Fair Credit Reporting Act 15 U.S.C. Sec. 1681 VIL NATURE OF SUIT (Place an X in one box only.) A CLASSICONTRACTORS OF THE AL STORISH NEW SEASONORUS ER VERN ☐ 400 State Reapportionment □ 110 Insurance PERSONAL INJURY PERSONAL ☐ 710 Fair Labor Standards ☐ 410 Antitrust ☐ 120 Marine PROPERTY □ 310 Airplane 🗆 510 Motions to Act ☐ 430 Banks and Banking ☐ 130 Miller Act ☐ 315 Airplane Product □ 370 Other Fraud Vacate Sentence □ 720 Labor/Mgmt. ☐ 450 Commerce/ICC □ 140 Negotiable Instrument ☐ 371 Truth in Lending Liability Habeas Corpus Relations Rates/etc. ☐ 150 Recovery of ☐ 320 Assault, Libel & ☐ 380 Other Personal ☐ 530 General ☐ 730 Labor/Mgmt. ☐ 460 Deportation Overpayment & Slander Property Damage 535 Death Penalty Reporting & ☐ 470 Racketeer Influenced Enforcement of ☐ 330 Fed. Employers¹ ☐ 385 Property Damage ☐ 540 Mandamus/ Disclosure Act and Corrupt Judament **Product Liability** Liability Other 740 Railway Labor Act BANKRUFTOY 151 Medicare Act ☐ 550 Civil Rights Organizations □ 340 Marine 790 Other Labor 1480 Consumer Credit □ 152 Recovery of Defaulted ☐ 345 Marine Product 422 Appeal 28 USC ☐ 555 Prison Condition Litigation 490 Cable/Sat TV Student Loan (Excl. Liability 158 Empl. Ret. Inc. ☐ 810 Selective Service 350 Motor Vehicle Veterans) Security Act
ONEROPERONAL GEORGE 423 Withdrawal 28 □ 850 Securities/Commodities □ 153 Recovery of ☐ 355 Motor Vehicle **USC 157** ☐ 610 Agriculture /Exchange Overpayment of Product Liability 2 CMI RIGHTS ☐ 620 Other Food & ☐ 820 Copyrights ☐ 875 Customer Challenge 12 Veteran's Benefits ☐ 360 Other Personal 441 Voting Drug □ 830 Patent 160 Stockholders' Suits USC 3410 ☐ 442 Employment Injury' □ 625 Drug Related ■ 840 Trademark ☐ 190 Other Contract ☐ 890 Other Statutory Actions □ 362 Personal Injury-☐ 443 Housing/Acco-Seizure of SOLOTAL STREET, STATE OF STREET, STREE ☐ 891 Agricultural Act □ 195 Contract Product Med Malpractice ☐ 861 HIA (1395ff) ☐ 862 Black Lung (923) mmodations Property 21 USC ☐ 892 Economic Stabilization Personal Injury-Liability Welfare 881 ☐ 196 Franchise Act **Product Liability** 445 American with □ 630 Liquor Laws □ 863 DIWC/DIWW ■ 893 Environmental Matters AND THE ADDRESS OF THE STATE OF Asbestos Personal Disabilities -□ 640 R.Ř. & Truck (405(g)) ☐ 894 Energy Allocation Act 210 Land Condemnation Injury Product □ 650 Airline Regs Employment □ 864 SSID Title XVI ☐ 895 Freedom of Info. Act □ 865 RSI (405(g)) ☐ 220 Foreclosure Liability □ 446 Occupational American with □ 660 230 Rent Lease & Ejectment ☐ 900 Appeal of Fee Determi-Disabilities -Safety /Health nation Under Equal 240 Torts to Land ☐ 690 Other Other ■ 870 Taxes (U.S. Plaintiff Access to Justice 245 Tort Product Liability 440 Other Civil or Defendant)

VIII(a). IDENTICAL CASES: Has this action been previously filed and dismissed, remanded or closed? 50 No 12 Yes, list case number(s):

290 All Other Real Property

FOR OFFICE USE ONLY: Case Number:

□ 950 Constitutionality of

CV-71 (07/05)

State Statutes

Rights

□ 871 IRS-Third Party 26

USC 7609

# UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

AFTER COMPLETING THE FRONT SIDE OF FORM CV-71, COMPLETE THE INFORMATION REQUESTED BELOW.

VIII(b), RELATED CASES	S: Have any cases been pre	eviously filed that are related to t	he present case? W No 🗆 Yes	ı	,	
If yes, list case number(s):			<u> </u>			
	ivil cases are deemed related if a previously filed case and the present case;  Check all boxes that apply)  A. Arise from the same or closely related transactions, happenings, or events; or  B. Call for determination of the same or substantially related or similar questions of law and fact; or  C. For other reasons would entail substantial duplication of labor if heard by different judges; or  D. Involve the same patent, trademark or copyright, and one of the factors identified above in a, b or c also is present.					
	ernment, its agencies or em	r than California, in which EAC ployees is a named plaintiff.	CH named plaintiff resides (Usc. e	an additional sheet if nec	essary)	
	vernment, its agencies or er	nia, in which EACH named defe mployees is a named defendant.	ndant resides. (Use an additional	I sheet if necessary).		
List the California County, Note: in land condemnation o Los Angeles County	or State if other than Calif eases, use the location of th	ornia, in which EACH claim are e-tract of land involved.	ose. (Use an additional sheet if no	ecessary)		
					August I, 2012	
or other naners as require	es: The CV-71 (JS-44) C	oved by the Judicial Conference	tion contained herein neither repla of the United States in Septembe liating the civil docket sheet. (For	er 1974, is required pursu	ing and service of pleadings ant to Local Rule 3-1 is not	
Key to Statistical codes relation	ng to Social Security Cases	;;				
Nature of Suit	Code Abbreviation	Substantive Statement of Ca	use of Action			
861	HIA  All claims for health insurance benefits (Medicare) under Title 18, Part A, of the Social Security Act, as amended.  Also, include claims by hospitals, skilled nursing facilities, etc., for certification as providers of services under the program. (42 U.S.C. 1935FF(b))					
862	All claims for "Black Lung" benefits under Title 4, Part B, of the Federal Coal Mine Health and Safety Act of 1969.  (30 U.S.C. 923)					
863	DIWC  All claims filed by insured workers for disability insurance benefits under Title 2 of the Social Security Act, as amended; plus all claims filed for child's insurance benefits based on disability. (42 U.S.C. 405(g))					
863	DIWW	DIWW All claims filed for widows or widowers insurance benefits based on disability under Title 2 of the Social Security Act, as amended. (42 U.S.C. 405(g))				
864	All claims for supplemental security income payments based upon disability filed under Title 16 of the Social Security Act, as amended.					
865	RSI	All claims for retirement (old U.S.C. (g))	age) and survivors benefits under	r Title 2 of the Social Sec	curity Act, as amended. (42	

CIVIL COVER SHEET

CV-71 (07/05)

Page 2 of 2